

**NEVER
SURRENDER**

**AFL TOYOTA
FINALS SERIES
2016**



One of the benefits of being a 2016 GIANTS Member is the opportunity to access finals and AFL Grand Final tickets should the GIANTS compete.

Below is all the information, dates and times you will need to register for the 2016 AFL Grand Final as the GIANTS have qualified for the Preliminary Final.

Note: GIANTS Members will need to register for Grand Final tickets on **Wednesday 14 September.**

Grand Final Registration Information

For the Grand Final, the number of tickets available for Club members to purchase is less than the total number of members we have. The GIANTS in conjunction with the AFL, endeavour to provide a fair system for members wishing to purchase tickets. Should we reach the Grand Final, depending on the level of membership purchased, some members are provided guaranteed access to purchase a ticket and these members are placed in Priority Group 1. Any Priority One members who do not register in the designated time frame or instead elect to register within another time frame, will waive their guaranteed priority access to a ticket. While other members are in Priority Group 2 & 3 and have the opportunity to enter a ballot to purchase tickets. NOTE: While we do have more members than tickets available it is unlikely that any members will miss out in 2016.

Regardless of which Priority group you fall in, should you wish to purchase a Grand Final ticket, you must register through Ticketek if we reach a Preliminary Final. If the GIANTS were to win a Preliminary Final, Ticketek would, using an automated system, randomly allocate tickets to Priority Group 1 members who registered and then, randomly allocate the remaining tickets among Priority 2 and then Priority 3 members (subject to availability). If you are successfully allocated a ticket, your credit card will be charged at this time, without prior notification of the transaction.

Registration times will be separated according to Priority Group. It is important to note that it does not matter what time you register within your allocated registration time, as this will have no bearing on either the category of tickets you are allocated or

GIANTS

THERE'S A GIANT IN ALL OF US /

the likelihood of success in the ballot process. There is no need to be concerned if you are placed in a queue. It is strongly recommended that you register for the ballot online at ticketek.com.au.

Instructions on the registration process are detailed on the following pages. You will need your 12 digit barcode number which can be found on your 2016 member card, via your online GIANTS MyAccount or by contacting the GIANTS Membership Team.

If you have any further queries regarding the Grand Final registration process, please contact the GIANTS Membership team on 1300 GIANTS (1300 442 687).

HOW TO REGISTER FOR THE 2016 AFL GRAND FINAL

To register for a Grand Final ticket you will need your membership barcode number and any barcode number of members you wish to sit with. Members who wish to sit together must register in a group providing all membership barcode numbers in one transaction, using one credit card. A limit of eight (8) barcodes per transaction applies. Each member barcode will be charged a \$5.00 non-refundable fee at time of registration to cover administration costs.

Members will be required to register for Grand Final tickets via the internet (by logging onto ticketek.com.au) or phone (by calling 1300 796 939). If you choose to register via the website, please ensure you have a My Ticketek Account before registering. If you don't already have an account, we recommend logging onto ticketek.com.au and selecting 'My Ticketek' to create an account at least 24 hours prior to registration.

PRIORITY ONE – GUARANTEED*

Membership Types – Ultimate and Coterie Members

Registration Time – 9am – 10am on Wednesday 14 September.

* Any Ultimate and Coterie Members who do not register in the designated timeframe or instead elect to register within the Priority Two or Priority Three timeframe will have waived their right to a guaranteed ticket. It does not matter what time you register during the designated timeframe as all registrations will be randomised to determine the order in which tickets will be allocated.

At the time of registration, members can elect not to receive Standing Room ticket(s), however we strongly recommend all members select Option 1 – 'I will accept the best available ticket – including Standing Room' at the time of registering to retain guaranteed (P1) access to a Grand Final ticket.

PRIORITY TWO – BALLOT

Membership Types – Sydney GIANTS, Members Reserve, Platinum ACT Members, Gold ACT Members and all remaining Foundation Members.

Registration Time – 11am – 1pm on Wednesday 14 September.

Any Sydney GIANTS, Members Reserve, Platinum ACT Members, Gold ACT Members and all remaining Foundation Members who do not register in the designated timeframe or instead elect to register with Priority Three members will have waived their right to the Priority Two ballot.

At the time of registration, members can elect not to receive Standing Room ticket(s), however we strongly recommend all members select Option 1 – ‘I will accept the best available ticket – including Standing Room’ at the time of registering. You will reduce your chance of being successful in obtaining a Grand Final ticket if you elect not to receive a Standing Room ticket at time of registration.

PRIORITY THREE – BALLOT

Membership Types – Three Game Members, Battle of the Bridge Members, Silver ACT Members, Interstate Members, Insider Members, Digital Members, Mini and Toddler GIANTS and GMAN GIANT Upgrades.

Registration Time – From 2pm – 9pm on Wednesday 14 September

Priority Three members will be allocated Grand Final tickets after the registrations of Priority Group One and Priority Group Two have been fulfilled.

At the time of registration, members can elect not to receive Standing Room ticket(s), however if all members in your group are able to stand for the duration of the day, we strongly recommend all members select Option 1 – ‘I will accept the best available ticket – including Standing Room’ at the time of registering. You will reduce your chance of being successful in obtaining a Grand Final ticket if you elect not to receive a Standing Room ticket at time of registration.

REGISTRATION OPTIONS

The following ticket options will be provided for members to select when registering:

1. I will accept the next best available ticket – including Standing Room
Members can receive Category 1-7 seating, Restricted View or Standing Room ticket. These will be allocated on the next best available basis.
2. I will accept the next best available reserved seat – no Standing Room

Members can receive a category 1-7 or Restricted View reserved seating only. Members will not be allocated a Standing Room ticket.

If you select option 2 and all reserved seat tickets have been allocated when your registration is next to be processed, you will not be issued a Grand Final Ticket.

WHEELCHAIR AND ACCESSIBLE SEATING PROCEDURE

Members who are recorded in the Club database as requiring an accessible seat, wheelchair position or who hold a Companion Card will be contacted by the Club prior to Wednesday September 7, to complete a registration form. If you have not been contacted prior to this date and require access to a wheelchair space, accessible seat or hold a Companion Card due to medical reasons please call the Membership team on 1300 GIANTS (1300 442 687). A medical certificate may need to be provided with the registration form for members who are not already recorded in the Club database.

REGISTRATION PROCEDURE

Members have two options to register for a Grand Final ticket; Online at ticketek.com.au or by phone - 1300 796 939

You will be prompted to provide your 12-digit membership barcode number(s) and credit card number. Each barcode entered will be charged a \$5.00 non-refundable fee at time of registration to cover administration costs.

For easy reference you can record your member barcodes here:

Barcode 1	<input type="text"/>	Barcode 2	<input type="text"/>
Barcode 3	<input type="text"/>	Barcode 4	<input type="text"/>
Barcode 5	<input type="text"/>	Barcode 6	<input type="text"/>
Barcode 7	<input type="text"/>	Barcode 8	<input type="text"/>

Adult members may only purchase tickets at Adult prices and Concession and Junior members may only purchase at the Concession price only. There is no junior price for the AFL Grand Final.

Members wishing to sit together must register their group in one transaction using one credit card (Visa, Mastercard, Amex, Diners). There is a maximum of eight (8) tickets per transaction and members should be aware that registrations with more than one ticket are 'one in all in' or 'one out all out'; group registrations will not be split.

If successful in the ballot, the member who provided the credit card details during the ballot registration period must ensure they have sufficient funds available on their credit card in order to complete payment for the transaction based on the prices below. It is each member's responsibility to ensure they have sufficient funds to cover the range of ticket prices in addition to the \$5.00 non-refundable registration fee per barcode registered. Tickets will be allocated via ballot on a next best available basis, and therefore members can receive a Category 1-7 Reserved Seat, Restricted View seat or Standing Room* ticket (*depending on which ticket option was chosen during the ballot registration process). The credit card holder should have sufficient funds to potentially pay for Category 1 tickets for all members registered in the transaction.

2016 AFL GRAND FINAL TICKET PRICES

	Adult	Concession
Category 1	\$399.00	\$339.00
Category 2	\$385.00	\$327.00
Category 3	\$355.00	\$302.00
Category 4	\$325.00	\$276.00
Category 5	\$285.00	\$242.00
Category 6	\$235.00	\$200.00
Category 7	\$180.00	\$153.00
Restricted View/Standing	\$150.00	\$128.00

BOOKING GUIDE – INTERNET

1. Visit ticketek.com.au and log into your My Ticketek account. As the credit card holder you will need to ensure that you are a My Ticketek member to continue with the registration process.
2. Click on the GIANTS Grand Final Registration tile on the Ticketek homepage.
3. Select your Priority Group from the drop down menu on the right hand side of the page.
4. Enter your member barcode(s) in the box provided and click 'Apply Now'. Each barcode registered will be charged a non-refundable \$5.00 fee at the end of the registration process.

5. The next page will prompt you to select your ticket preference. You will have the choice of the following two options:
6. I will accept the next best available ticket – including Standing Room
7. I will accept the next best available reserved seat – no Standing Room
8. To register each member for a Grand Final ticket select '1' from the drop down list next to each ballot price type. Repeat this for each barcode. Select the listed delivery method and then proceed to the payment screen.
9. The next page will confirm your registration. Please read these details carefully and review all information before proceeding. Read the terms and conditions and check the box stating that you agree. Submit payment.
10. Once the registration is complete and your credit card has been authorised, you will be transferred to the confirmation page and sent an email confirming your registration with your Ticketek Account Number. Keep this and the membership barcodes supplied as reference of your registration.

Ticketek Account Number

BOOKING GUIDE – PHONE

1. Phone Ticketek on 1300 796 939. Ensure you have all member barcodes and your credit card ready.
2. The operator will ask you to read out each barcode one by one. Each barcode will be charged a non-refundable \$5.00 fee at the end of the registration process.
3. Once the barcodes have been recorded, the operator will ask you for your ticket preference. You will have the choice of the following two options:
4. I will accept the next best available ticket – including Standing Room
5. I will accept the next best available reserved seat – no Standing Room
6. The operator will record and confirm your personal details including your credit card details. All registration details will be confirmed back to you before the registration is processed.
7. The operator will provide your Ticketek Account Number. Keep this and the membership barcodes supplied as reference of your registration.

Ticketek Account Number

Please note: Should you encounter any issues with your barcodes when you are trying to register within your priority period, please do not panic, we recommend you contact the GIANTS Membership team on 1300 GIANTS (1300 442 687) immediately to investigate and rectify the issue.

IF THE GIANTS QUALIFY FOR THE GRAND FINAL

Members who are successful in obtaining a 2016 Toyota AFL Grand Final ticket will automatically be charged for tickets once it has been confirmed that the GIANTS will participate in the 2016 Grand Final. Members who were successful in the ballot will have their credit card charged on either September 24 or September 25 (after winning the Preliminary Final).

Please ensure that you have enough funds for all tickets on your nominated card. There will be no follow up on any rejected credit cards once the ballot has been run. If your credit card fails to process, your tickets will be reallocated to eligible member/s. If you need to change your credit card details prior to the ballot, you can do so up until 11am, Friday September 23 by contacting Ticketek on 132 849. Note: You cannot update your credit card via your My Ticketek account online.

Members can log onto the Ticketek website or the GIANTS website from 9am (EST) Monday September 26 to see if they were successful or unsuccessful in the ballot by checking for their Ticketek Account Number. Email notification will also be sent to successful and unsuccessful members by the Club on Monday September 26. Tickets for successful members will be available for collection from all Victorian and selected interstate Ticketek outlets from 9am Tuesday September 27. Alternatively, Grand Final tickets can be collected from the Ticketek box office at the MCG (Gate 3B) on Grand Final Day. Please note that only the credit card holder may collect the tickets and must present photo ID, the credit card used to purchase the tickets and the Ticketek Account Number. It is highly recommended that the credit card holder collects their tickets prior to Grand Final Day. 2016 Toyota AFL Grand Final tickets will not be posted.

IF THE GIANTS DO NOT QUALIFY FOR THE GRAND FINAL

Members will not be charged for tickets however the \$5.00 registration fee (per member) will be retained to cover administration costs incurred.

ON-SELLING OF 2016 GRAND FINAL TICKETS

Under the Major Sporting Events Act 2009 (VIC) it is illegal to on-sell or advertise for resale AFL Grand Final tickets at a premium or as part of a package, unless the seller is authorised in writing by the AFL.